

NEW CASTLE UTILITIES APPLICATION/SERVICE CONTRACT

201 N. 6th St.
New Castle, IN 47362
Ph. 765-521-6820
Fax: 765-521-7401

Office Hours:
Monday thru Friday 8:00 a.m. – 4:00 p.m.

Bulk Water _____ \$40.00 Permit
Paid _____

Bulk Waste Hauler _____ \$25.00
Permit Paid _____

Please Complete: **ALL FIELDS MUST BE COMPLETED**

Legal Name: _____ Telephone: _____

SS# or Tax ID#: _____ Email: _____

Legal Co- Name or DBA (Do Business As): _____ SS# _____

Telephone: _____ Email: _____

Service Address: _____

Mailing Address: _____

Alternate Telephone Number: _____

Type of Building: Residential-Single _____ Commercial Apt. (3 Or More) _____ Business _____ Church _____ Industrial _____

REQUIRED if RENTING :

LANDLORD'S NAME: _____ **PHONE:** _____

LANDORD'S ADDRESS: _____

*By signing below the customer agrees to be bound by the following:

1. ALL properties within the city limits have a monthly storm water bill.
2. If water is on at the street there is always a minimum bill
3. Any unpaid balance from my previous residence will be transferred to my new account, unless account is at collections.

As a residential customer, I understand that:

1. I am responsible for all plumbing from the shut-off valve at the curb with the exception of the meter itself.
2. It is against the law to tamper with a meter or valve.
3. There is a **\$25.00 reconnect fee** if I am disconnected and I understand there is a **\$40.00 after hour service fee** if I request service from the utility after a workday time of 4:00 p.m. or weekends or holidays.

As a commercial/industrial customer I understand that:

1. I am responsible for all plumbing from the water main including the water meter and pit/valve maintenance and/or replacement.
2. It is against the law to tamper with a meter or valve and I must receive approval from the Water Superintendent before removing or repairing a meter.
3. Backflow protection is a requirement and my responsibility on ALL water lines.
4. There is a **\$25.00 reconnect fee** if I am disconnected and I understand there is a **\$40.00 after hour service fee** if I request service from the utility after a workday time of 4:00 p.m. or weekends or holidays.
5. I am bound by the Regulations and Standard Procedures Manual of the New Castle Water Department. I understand I may purchase a copy of the manual at a cost of \$0.10 a page at the Utilities office during regular business hours.
6. I am responsible for all water and sewer charges, including minimum charges until I final the account.
7. Each time the water is turned on there is a \$25.00 reconnect fee.

In the event of default: All Residential, Commercial, and Industrial customers shall be responsible for and pay all delinquent bills, reconnect or disconnect fees, additional plumbing costs and all reasonable collection agency fees equal to forty (40%) percent of the delinquent balance and reasonable attorney fees, shall be added to the amount due on the account, plus any applicable court costs. By providing my cell number, I give express consent to receive calls and text messages from the creditor or its third party debt collector at the number, including calls messages made by using an auto-dialer or prerecorded message.

1. _____ 2. _____ 3. _____
CUSTOMER SIGNATURE / DATE CUSTOMER SIGNATURE / DATE CUSTOMER SIGNATURE / DATE

THIS SECTION TO BE COMPLETED BY UTILITY OFFICE

DEPOSIT AMOUNT \$ _____ RECEIPT # _____ DEPOSIT DATE: _____

Service Start Date: _____ Tax Exempt # _____