

NEW CASTLE UTILITY APPLICATION/SERVICE CONTRACT

201 N. 6th St.
New Castle, IN 47362
Ph. 765-521-6820
Fax: 765-521-7401

Office Hours:
Monday thru Friday 8:00 a.m. – 4:00 p.m.

Bulk Water _____	\$40.00 Permit
Paid _____	
Bulk Waste Hauler _____	\$25.00
Permit Paid _____	

Please Complete: **ALL FIELDS MUST BE COMPLETED**

Legal Name: _____ Telephone: _____

SS# _____ Place of Employment: _____

City & State: _____ Work Phone: _____

Legal Co- Name or DBA: _____ SS# _____

Place of Employment: _____ Work Phone: _____

Service Address: _____

Mailing Address: _____

Alternate Telephone Number: _____

Type of Building:	Residential-Single _____	Commercial Apt. (3 Or More) _____	Business _____	Church _____	Industrial _____
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<u>REQUIRED if RENTING :</u>	
<u>LANDLORD'S NAME:</u> _____	<u>PHONE:</u> _____
<u>LANDORD'S ADDRESS:</u> _____	

*By signing below the customer agrees to be bound by the following:

As a residential customer, I understand that:

1. I am responsible for all plumbing from the shut-off valve at the curb with the exception of the meter itself.
2. It is against the law to tamper with a meter or valve.
3. There is a **\$25.00 reconnect fee** if I am disconnected and I understand there is a **\$40.00 after hour service fee** if I request service from the utility after a workday time of 4:00 p.m. or weekends or holidays.
4. Any unpaid balance from my previous residence will be transferred to my new account, unless account is at collections.

As a commercial/industrial customer I understand that:

1. I am responsible for all plumbing from the water main including the water meter and pit/valve maintenance and/or replacement.
2. It is against the law to tamper with a meter or valve and I must receive approval from the Water Superintendent **before** removing or repairing a meter.
3. Backflow protection is a requirement and my responsibility on ALL water lines.
4. There is a **\$25.00 reconnect fee** if I am disconnected and I understand there is a **\$40.00 after hour service fee** if I request service from the utility after a workday time of 4:00 p.m. or weekends or holidays.
5. I am bound by the Regulations and Standard Procedures Manual of the New Castle Water Department. I understand I may purchase a copy of the manual at a cost of \$0.35 a page at the Utilities office during regular business hours.
6. I am responsible for all water and sewer charges, including minimum charges until I final the account.
7. Each time the water is turned on there is a \$25.00 reconnect fee.
8. Any unpaid balance from my previous address will be transferred to my new account, unless account is at collections.

In the event of default: All Residential, Commercial, and Industrial customers shall be responsible for and pay all delinquent bills, reconnect or disconnect fees, additional plumbing costs and all reasonable collection agency fees equal to forty (40%) percent of the delinquent balance and reasonable attorney fees, shall be added to the amount due on the account, plus any applicable court costs. By providing my cell number, I give express consent to receive calls and text messages from the creditor or its third party debt collector at the number, including calls messages made by using an auto-dialer or prerecorded message.

CUSTOMER SIGNATURE

DATE:

THIS SECTION TO BE COMPLETED BY UTILITY OFFICE

DEPOSIT AMOUNT \$ _____ RECEIPT # _____ DEPOSIT DATE: _____

Service Start Date: _____ Tax Exempt # _____